

## Illegal Posting of Signs



### **Am I allowed to post signs on City property?**

No, the City of Boston has zero tolerance for posting signs on city poles. Posting signs can result in a \$300 fine a day per pole.

### **I am playing in a local nightclub this weekend; can I post advertisement on public or private property?**

No, it is illegal to affix any type of signage any stickers or decal on any public or privately owned building.

## Unshoveled Sidewalks



### **Once the snowfall has stopped how long does a property owner have before they must remove the snow?**

Once snowfall has stopped property owners must remove snow from sidewalk within four hours. Unless the snow stops after 9 p.m. then snow must be removed by 9 a.m. the following day.

## What is a property owner required to shovel?

All sidewalks and walkways that abut the property. For example if the property is on a corner lot the property owner must shovel the front and side walkway that abut the property.

*Note a kind gesture: shovel handicap ramps, fire hydrants and city sewers.*

### **Can I shovel the snow in the street?**

No, this infraction can result in a \$50 fine.

### **What number should I call if I have a complaint?**

Call the Code Enforcement Division at (617)635-4896, Monday – Friday 7:00a.m. –5:00 p.m. or the Mayor's 24 hour service at (617) 635-4500.

## CONTACT NUMBERS

Boston Housing Court	788-6540
Boston Traffic Dept.	635-3939
Elderly Affairs	635-4366
Environmental Services	635-3422
Mayors Hotline	635-4500
Parks Department	635-7374
Public Health	534-5965
Public Works	635-7555
Sanitation	635-7573
Inspectional Service	635-5300

### Code Enforcement Police

1010 Mass Ave.  
Boston, MA 02118  
Tel. 635-4896  
Fax. 635-3218



## BOSTON INSPECTIONAL SERVICES

## Code Enforcement Police

*"KEEPING YOUR NEIGHBORHOOD  
CLEAN BY PRESERVING THE  
CLEANLINESS AND  
ENVIRONMENTAL SAFETY OF OUR  
CITY"*



**MAYOR  
Thomas M. Menino**

**COMMISSIONER  
William J. Good III**

## What is Code Enforcement?

*Code Enforcement Police (CEP) is a division of the City of Boston's Inspectional Services Department. The primary function of CEP is to maintain and enhance the quality of life, for Boston's residents by enforcing state and city sanitary codes along with other City of Boston's Municipal Codes.*

*Though they are primarily known as the "Trash Cops", they are also responsible for enforcing codes such as: unshoveled sidewalks, illegal vending, posting signs without authority, site cleanliness, and all trash related issues pertaining to both businesses and residential properties*

## Illegal Vending

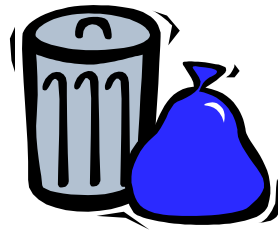


### How do I become a legal vendor in the City of Boston?

Individuals seeking to sell goods in Boston must apply for a Hawkers and Peddlers license at 1 Ashburton Place, Boston. Applicants must also obtain a copy of the rules & regulation of Boston Hawkers & Peddlers this is available at Boston Police Headquarters.

*Vendors planning to sell goods on public sidewalks and walkways must obtain a permit from the Department of Public Work, One City Hall Plaza, Boston.*

## Trash



### What is the legal time allowed for putting trash on the sidewalk for pickup?

Residents may place their trash on the sidewalk after 5 p.m. the night before pickup.

Commercial establishments should put their trash out for pickup after 6 p.m. the night before pickup providing trash is picked up by 7 a.m. the next morning.

### What is the proper method for storing trash?

Trash should be placed in 2-ply garbage bags and stored in a rodent proof container.

### What is a "rodent proof container?"

A barrel or dumpster with a tight fitting lid.

### I received a Code Enforcement ticket for overloaded barrels. What should I do?

Immediately correct the violation and pay the ticket by sending payment to the City Treasury Department, Box 9715, Boston, Ma 02114. However, if you feel you were erroneously issued a ticket you can

file an appeal within 21 days of the violation date.

### How do I file an appeal?

Submit a written request for a hearing to 24 new Chardon Street, 3<sup>rd</sup> Floor, Edward E. Brooke Courthouse, Boston, MA 02114-4703

### What information should I bring to the hearing?

The appellant should bring a copy of a receipt or contract of hired individual. They should also bring any and all evidence that will help exonerate the ticket holder at the hearing.

### What happens after the hearing?

Once all documents have been submitted and the hearing officer rules in favor of the appellant all violations may be dismissed.

### Last month I hired a contractor to clean my basement and rubbish removal. Later I receive a \$1000 ticket in the mail for "illegal dumping." Who is responsible?

By right the contractor is responsible for the ticket. However, the burden of proof falls on the property owner, they must prove there was a valid contract in place for the cleanup and removal of the debris. Once proof has been made the ticket will be dismissed and a ticket will be issued to the appropriate party.